

Pia aiDesk Integrations

Ticketing Systems



ConnectWise

Interact directly with Pia's Automation Assistant aiDesk, to automate tickets such as New Starter Requests, Terminations and Password Resets.



Autotask

Interact directly with Pia's Automation Assistant aiDesk, to automate tickets such as New Starter Requests, Terminations and Password Resets.



ServiceNow

Interact directly with Pia's Automation Assistant aiDesk, to automate tickets such as New Starter Requests, Terminations and Password Resets.



HaloPSA

Interact directly with Pia's Automation Assistant aiDesk, to automate tickets such as New Starter Requests, Terminations and Password Resets.

Cloud Service Providers



Microsoft

Manage and deploy your licenses using Pia aiDesk's pre-built automations.



Pax8

Manage and deploy your licenses using Pia aiDesk's pre-built automations.

Identity Management



Active Directory

Create, Reset, Manage and Terminate accounts using Pia aiDesk's pre-built automations.



Azure Active Directory

Create, Reset, Manage and Terminate accounts using Pia aiDesk's pre-built automations.

Virtual Environments



Windows RDWeb/ RDS

Configure user access, logout users and troubleshoot RDS issues using Pia aiDesk.



Windows Virtual Desktop

This solution is integrated with Pia aiDesk, allowing you to create your own automations.

VPN Tools



Windows VPN

Configure and deploy a VPN setup using Pia aiDesk.



Azure VPN

Configure a VPN setup using Pia aiDesk.



OpenVPN

Configure and deploy an OpenVPN setup using Pia aiDesk.



SonicWall

Deploy a SonicWall VPN using Pia aiDesk.

Communication Tools



RingCentral

This solution is integrated with Pia aiDesk, allowing you to create your own automations.



Office 365 Email

Send alert emails from a specific mailbox using Pia aiDesk.



Slack

This solution is integrated with Pia aiDesk, allowing you to create your own automations.



Microsoft Teams

This solution is integrated with Pia aiDesk, allowing you to create your own automations.



BurstSMS

This solution is integrated with Pia aiDesk, allowing you to create your own automations.

Accounting and Payroll



Xero

This solution is integrated with aiDesk, allowing you to create your own automations.

Mail Filtering Tools



Microsoft Defender

Whitelist and Blacklist emails while also releasing quarantined emails, all using Pia aiDesk.



Manage Protect

Whitelisting and Blacklist emails using Pia aiDesk.



Mimecast

This solution is integrated with Pia aiDesk, allowing you to create your own automations.



Microsoft Office 365

Create and manage users while also sharing and controlling shared mailboxes and distribution lists, all using Pia aiDesk.

Email



Exchange On-premise

Create and manage users while also sharing and controlling shared mailboxes and distribution lists, all using Pia aiDesk.



Exchange Online

Create and manage users while also sharing and controlling shared mailboxes and distribution lists, all using Pia aiDesk.

Documentation Tools



IT Glue

Provides complete documentation on the steps an automation takes to complete, stored directly in IT Glue.



SharePoint

This solution is integrated with Pia aiDesk, allowing you to create your own automations.

